



Compliance and Threshold Standards Audit Committee (CTSAC)

Membership

The current membership of the Compliance and Threshold Standards Audit Committee is 4 members as at November 2024 –

Associate Professor Jotsana Roopram	Chair & Secretary– Deputy Dean (Academic)
Dr. Ruth Ferraro	Interim President
Associate Professor Wayne Smithson	Program Director – Undergraduate Programs
George Lai	Compliance Manager

A profile on each member is provided -

CHAIR & SECRETARY



Associate Professor Jotsana Roopram - *Dip(Hospitality), DipEd., GradCertBusAdmin., GradCertHEd., M.Ed.*

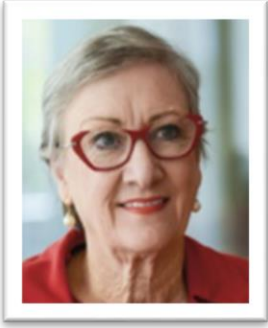
Jotsana holds multiple qualifications including diplomas in Hospitality, Education, and Business Administration, a Master's in Education, and is currently a PhD candidate at Federation University. She has extensive experience lecturing in Hospitality Management in South Africa, collaborating with industry, and mentoring junior staff. She has also served in academic administration as Head of Department, managing a diverse faculty.

Before joining UBSS in 2016, Jotsana was the College Operations Manager at Navitas in Sydney. Her expertise spans academic systems development, policy implementation, online examination management, and campus operations.

She has also completed postgraduate qualifications in Higher Education Academic Practice and Business Administration. Her research focuses on online learning and its impact on international students, with published articles on related topics. Her research interests include leadership in higher education, student engagement in online learning, governance and quality assurance in higher education. Jotsana has published articles in the areas of online learning, remote proctoring and the student experience. She is the recipient of the best author award for the best academic article in the first UBSS Publication Series, July 2021. Jotsana has lectured the subject Team Leadership and Change Management in the Bachelor of Business program at UBSS.

She chairs the Threshold Standards Audit committee, Academic Integrity committee and is Secretary of the GCA Board of Directors and the Audit and Risk committee.

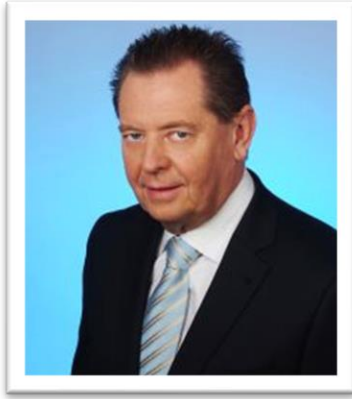
Jotsana is the Deputy Dean – Academic at UBSS and is the Campus Director of the Sydney campus. She is a professional member of the Institute of Managers and Leaders (IML) and a member of Australian Computer Society (ACS).



Dr. Ruth Ferraro - GAICD, FGIA

Dr Ruth Ferraro serves as the Interim President at Group Colleges Australia and the Interim Chair of the GCA Board of Directors. She is the Academic Lead for Strategy at the Governance Institute of Australia (GIA) and an Adjunct to GIA's Governance Academy and is an Academic Board member and Chair of Academic Quality Committee for Sydney Institute of Higher Education.

Ruth's governance experience was gained in the education sector where she has Chaired and been a member on Corporate Boards and Academic Boards since 2015 and in her executive ex officio roles on multiple committees in the professional bodies delivering accredited programs (since 2000). She has graduated from the AICD Company Directors Course™ and Boardroom Mastery™ and was a TEQSA Expert Panel for governance (2019 -2021). Ruth continues her education and professional development in governance through her membership of AICD, Governance Institute and Women on Boards. Her interest in the BCorp movement has led her to develop expertise in governing for purpose.



Associate Professor Wayne Smithson

Wayne has held a number of senior finance positions including Finance Director for a number of national companies over a commercial career extending beyond 40 years. Most notable senior positions that include National Finance Director for *Ernst & Young* and Finance Director for the *Bank of New Zealand* in Australia. While his primary industry focus was in the financial services and insurance sectors, Wayne has experience across many industries including manufacturing, services and logistics.

Wayne has also had significant international experience in the Asia- Pacific region - where as Regional Finance Director for the region for a Swiss based professional services organisation - he was involved in a number of key business acquisitions. Most recently, he has owned and operated a successful Tax and Accounting practice.

As well as holding a Master of Business Administration and an undergraduate degree from *Macquarie University* in accounting, Wayne is a qualified CPA and is a graduate member of the *Australian Institute of Company Directors* and a Fellow of the *Australian Institute of Management*.

In addition to 40 years of commercial experience, Wayne has had an extensive career in teaching at Higher Education level. Wayne began to focus on a teaching in 2008 accepting a sessional lecturer position at *Sydney University* in 2008. In 2010 Wayne turned his attention to Higher Education Teaching as his focus profession and has taught at a number of universities and Colleges including *Western Sydney University*, *Charles Sturt University*, *Federation University* and *Charles Darwin University*.

Wayne has taught at both graduate and undergraduate levels across both Business and Accounting Disciplines, successfully combining a dynamic of theoretical and practical application drawing on his extensive years of commercial experience in particular at Board and Director Level.

Wayne is currently the **Program Director for the Undergraduate programs** at UBSS Sydney campus, an Associate Professor, a member of the Academic Senate and Chair of the Academic Integrity Committee at UBSS.



George Lai - Master of Professional Accounting, The University of Tasmania; Master of Law (International), La Trobe University, Bachelor of Laws, HCM City University of Law

George Lai has joined UBSS as the Compliance Manager, bringing a strong background in both law and accounting to his role. His diverse expertise enhances his ability to manage compliance matters.

Before moving to Australia, George worked as a Compliance Officer at Mizuho Corporate Bank. After completing his studies at La Trobe University and the University of Tasmania, he resumed his career as a Compliance Officer and later advanced to the role of Compliance Manager for multi-sector education providers operating in both Australia and New Zealand.

With more than a decade of experience in the education industries of both Australia and New Zealand, George's expertise spans a broad range of areas, including higher education (HE), vocational education and training (VET), English Language Intensive Courses for Overseas Students (ELICOS), foundation programs, and secondary school education. Throughout his career, George has worked closely with a wide range of stakeholders, including external consultants, service providers, and government bodies at both Commonwealth and state levels.

His professional strengths include conducting internal audits, promoting self-regulation, and ensuring compliance across organisations. George has also coordinated key projects, such as re-registrations for higher education providers, CRICOS re-registrations, course re-accreditations, and PRISMS-related reporting. He made significant contributions to the successful re-registration and national CRICOS registration, which were approved for the maximum periods without any conditions.

Outside of work, George enjoys cycling, reading, and learning new languages. He has a special fondness for roses, which he enjoys cultivating in his spare time.